

PGIM India Trustees Private Limited

Status of redressal of Complaints received against PGIM India Mutual Fund during 01-April-2022 to 31-March-2023

PGIM India Mutual Fund
1408338 (as on 31st March 2023)

Name of the Mutual Fund:
Number of folios :

Complaint Code	Type of Complaint#	(a) No. of Complaints pending at the beginning of the year	(b) No. of Complaints received during the year	Action on (a) and (b)									
				Resolved		Non Actionable*	Pending						
				Within 30 Days	30-60 Days		60-180 Days	Beyond 180 Days	0-3 Months	03_06 Months	06_09 Months	09_12 Months	
I A	Non receipt of Dividend on Units	-	-	-	-	-	-	-	-	-	-	-	-
I B	Interest on delayed payment of Dividend	-	-	-	-	-	-	-	-	-	-	-	-
I C	Non receipt of Redemption Proceeds	-	11	-	-	-	-	-	-	-	-	-	-
I D	Interest on delayed payment of Redemption	-	-	-	-	-	-	-	-	-	-	-	-
II A	Non receipt of Statement of Account/Unit Certificate	-	8	-	-	-	-	-	-	-	-	-	-
II B	Discrepancy/Errors in statement of account	-	22	-	-	-	-	-	-	-	-	-	-
II C	Data corrections in Investor details	-	28	-	-	-	-	-	-	-	-	-	-
II D	Non receipt of annual report	-	-	-	-	-	-	-	-	-	-	-	-
III A	Wrong switch between Schemes	-	-	-	-	-	-	-	-	-	-	-	-
III B	Unauthorized switch between Schemes	-	1	-	-	-	-	-	-	-	-	-	-
III C	Deviation from scheme attributes	-	-	-	-	-	-	-	-	-	-	-	-
III D	Wrong or excess charges/load	-	16	-	-	-	-	-	-	-	-	-	-
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	-	34	-	-	-	-	-	-	-	-	-	-
III F	Delay in Allotment of units	-	68	-	-	-	-	-	-	-	-	-	-
III G	Unauthorised Redemption	-	-	-	-	-	-	-	-	-	-	-	-
IV	OTHERS	-	224	-	1	-	-	-	-	-	-	-	-
	TOTAL	-	412	-	411	-	-	-	-	-	-	-	-

including against its authorized persons/ distributors/ employees, etc.

*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund.

Reviewed by the Board of Directors of PGIM India Trustees Private Limited (Trustees of PGIM India Mutual Fund) at their meeting held on May 04, 2023.

For PGIM India Trustees Private Limited



Sivaraman Narayanaswami

Director

DIN: 00001747

PGIM India Trustees Private Limited

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Corporate Identity No. U67190MH2009FTC193009

PGIM is the asset management business of Prudential Financial, Inc. (USA).